**AUTHORISED DEALER:** 

# Ted's

HOME STORE

WWW.TEDSHOME.CO.ZA



QUEENSBURGH:	TRADING HOURS:		SPRINGFIELD PARK:	TRADING HOURS:	
SHOP 1	MON - FRI:	8 AM - 5 PM	SHOP 113 THE HOME CENTRE	MON - FRI:	9 AM - 5 PM
MALVERN CENTRE	SAT:	9 AM - 1 PM	68 - 69 INTERSITE AVENUE	SAT:	9 AM - 3 PM
031 463 1120	SUN:	9.30 AM - 1.30 PM	031 263 2200 / 031 263 0105	SUN:	10 AM - 2 PM



Simply The Coolest.

# AIR CONDITIONING WARRANTY & OTHER IMPORTANT INFORMATION



CONGRATULATIONS ON CHOOSING A BOSSE AIR CONDITIONER - YOU HAVE CHOSEN ONE OF THE FINEST COOLING SYSTEMS. MAY YOUR DAYS AND NIGHTS BE COOL, RESTFUL, HAPPY AND HEALTHY.

This warranty is to the original purchaser and dealer only and is not transferable. This warranty is only valid if the unit is serviced once a year by the installing dealer. This appliance should only be serviced by the installing dealer. Should this appliance be installed in very dusty or dirty conditions, servicing should be done every four months.

The servicing of this appliance will be carried out during the months of May - October. It is important to note that the FIRST SERVICE may need to be carried out sooner than one year due to the above servicing months.

Should the installation be done by anyone other than a Bosse elected dealer then Bosse S.A. shall not be responsible, without limitation, for any charges for dismantling or reassembling the air conditioners for repair, any transportation or storage expenses, injury to person or property, work stoppage, impairment of other goods, breach of contract, negligence or other such action as may be deemed or alleged to be cause of loss or damage to buyer, it's agents or customers.

The warranty shall not apply to the appliance if purchased or used beyond the borders of the Republic of South Africa.

This warranty certificate as well as the sellers invoice will serve as proof of purchase. For the purpose of warranty, it will be essential to produce this certificate and sales invoice. Failure to do so, will render the purchaser liable for service costs.

This warranty is not transferable. It is valid only for the original purchaser of the product. This warranty replaces all common law and other rights or remedies which may otherwise be available to the purchaser.

#### **WARRANTY:**

PERIOD:	COVERED:	
FIRST 12 MONTHS	PARTS AND LABOUR	
MONTH 13 TO MONTH 24	PARTS ONLY	
MONTH 25 TO MONTH 60	COMPRESSOR PART ONLY	

# SERVICES FOR WHICH YOU WILL BE ASKED TO PAY:

#### THIS BOSSE MANUFACTURER'S WARRANTY DOES NOT COVER:

- Maintenance, repair or replacement of parts or consumables due to normal wear and tear.
- Repair of cosmetic or physical damage.
- Any problems or performance issues arising out of faulty or incorrect installation by a non elected installer.
- Any costs or additional labour associated with gaining access to a unit installed in restricted or unsafe locations (over 2.4 metres).
- Damage/problems caused by storm, fire, flood, vandalism, misuse, negligence, Acts of God, earthquake, war, vermin or foreign matter entering the equipment (i.e. dirt, Lizards).
- Damage or deterioration caused to external surfaces (cabinet) or refrigeration coils caused by normal weathering or corrosive atmospheric conditions.
- Repairs to units where the product is operated outside published maximum ratings.
- Repairs to units where the product is used for a purpose other than "human comfort conditioning".
- Repairs to units where the rating plate has been removed damaged or rendered illegible.
- Repairs to units where the serial number has been removed or made illegible.
- Repairs necessitated due to accident, neglect, improper storage or misuse.
- Normal maintenance recommended by the owner's manual.
- Unauthorized modifications, electricity surges or other defects in electricity supply, or external interference.
- Repairs made to the unit by someone other than a BOSSE Authorized Service Centre.
- Use of non-BOSSE approved accessories, components or equipment.
- Where a service call out is requested and no fault or defect can be found by Bosse or its service partners, all costs incurred will be for the purchasers account.

## **OWNERS RESPONSIBILITY:**

Normal maintenance recommended by the owner's manual is not covered by this express warranty and BOSSE recommends that owners take the time to familiarize themselves with the operating and maintenance requirements, which include:

- Cleaning of the air filters and replacement where necessary.
- Operating and maintaining the product in accordance with instructions.
- Ensuring that the air inlet and outlet on the outdoor unit is kept clear.
- Replacing of batteries.
- Ensure that office equipment, electronic equipment etc. are not placed directly under the indoor unit as condensation could occur from the unit.

### ANNUAL SERVICE AGENT SCHEDULE REQUIRED FOR WARRANTY PURPOSES:

- · Clean indoor coil.
- · Clean outdoor coil.
- · Check indoor and outdoor fan motors.
- · Check fan blades for damage or out of balance.
- · Check all electrical connections.
- · Check for oil spots on refrigerant piping.
- Check and clean condensate drains.
- · Clean filters.
- Check cooling operation.
- · Check heating operation.
- · Check and record refrigerant pressures.
- · Check and record running current.
- Measure and record on and off temperatures (outdoor & indoor).
- · Clean unit cabinet.

